We really want to know how effective the HCI sessions were for you - **what feedback you got** and **how you used the feedback** you got

Your report should

Include feedback you received during your **cognitive walkthrough**

Include feedback you received from your **mock and live Ux session\*** *see next slide for more details*

Finish off with a **critical evaluation** of the **usability** of your product(s).

This report should **NOT** be long and wordy – it is not an essay!

It can contain snapshots (as appropriate to support the text).

This will be marked on **clarity**.

Include feedback you received from your **mock and live Ux session**

You will probably **receive a lot** of feedback during Ux testing (both Mock and Live).

After each of these sessions, your team should meet up to **synthesise** the data.

Data should be categorised into one of three categories

**Minor** changes - These are usually things like typos, moving a button etc. Just a list of quick fixes which will take very little time.

**Essential** changes – These are aspects of the product which affect the users ability to perform functionality.

**Desirable** changes – these are aspects of the product that could be improved to provide a better User Experience. They are optional extras which would improve the product.

This should be a progressive list (deriving from all user evaluations) of **prioritised** essential and desirable changes required as a result of the synthesis of data from your usability evaluations as well as your own knowledge of the weaknesses in your product.

The essential and desirable lists should be **prioritised** in order of importance.

**Data we received from live usability testing**

No notification to indicate something was added to the basket

As we differed from the standard form of other pizza/shopping websites with our basket and user placement a few users experienced trouble locating the basket.

Users were not happy with the lack of categorization between the sides, mains and drinks. Therefore we deemed it necessary to add a bar to separate the menu items.

On incorrect password entry the user would have to retype their username

After creating an account the user would then have to sign in rather than signing them in automatically which would irritate the user. Therefore we decided to add this feature and deemed it as a desirable change.

**Critical evaluation**